

FreightBox Terms & Conditions

In accessing and using any FreightBox product or Service as a customer or on a free trial basis or as part of a subscription account package, you are agreeing to the following terms and conditions (the "Agreement"). Additional contractual terms may apply to some Service, so it is important that you are familiar with all the terms applicable to your use of our Service. The FreightBox Software is wholly owned by Marvin Whitfield trading as FreightBox whose registered address is 22B Old Hope Road, Kingston 5, Jamaica. This Agreement constitutes an agreement between you (including all subscribed users of your FreightBox account) and FreightBox governing your use of the Service. This Agreement supersedes any prior agreements between you and FreightBox (including but not limited to any previous version of this Agreement). FreightBox reserves the right to update or change this Agreement without notice. Any new features that augment or enhance the current Service, including the release of new tools or resources, shall be subject to this Agreement and the failure of FreightBox to exercise or enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision.

You hereby affirm that: You provide accurate information that includes your identity, address, terms of use and privacy policy and to update such information regularly and promptly; You will provide FreightBox with all information wisely requested by it in order to enable full use of the software.

Upon confirmation of payment of a one-time setup fee and first month's subscription, FreightBox will commence the setup of your software instance, with completion within forty-eight (48) hours. You agree to keep any username or password chosen by you as a part of setup process strictly confidential. You agree to notify us immediately in occurrence that you suspect misuse, loss of username and password. With your notification, FreightBox will issue a new username and password. Until such allocation, you are responsible for the consequences of any use of your username and password. Plans and prices are based on the number of packages that a user processes in a given month. At the beginning of each month the count starts again from 0.

The service is billed on monthly basis in advance and is non-refundable. There will be no refunds provided in case of partial months of service, for months of an unused running account and for any upgrades/downgrades. You will be automatically billed every month as long as you don't cancel your account. Downgrading of your account may result in loss of features, and we shall not be held liable for such losses. You can request for cancellation of your account by emailing us at support@freightbox.co. Our support team will address your queries and concerns before canceling your account. While using the service, you can always export the data. FreightBox has the right to suspend or terminate your account and current or future use of service due to any reason. Termination or suspension will result in deletion of your account. FreightBox reserves the right to change, delete or discontinue any service feature, temporarily or permanently without notice. FreightBox reserves the right to modify monthly subscription prices at any time without prior notice. We shall not be held liable to you or any third party

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How do I pay for FreightBox Services? You agree to pay all standard fees associated with the Service as set forth (unless otherwise agreed in writing between you and FreightBox on a separate order form ("Order Form") accepted in writing by FreightBox). FreightBox will send you an invoice detailing your

selected plan and the applicable charges on the 1st of each month, including any overages and additional charges from the prior month. Once the invoice has been sent to you, you agree to pay FreightBox, and you authorize FreightBox to charge the full invoice amount to the payment method you provide in your account information. If we are unable to charge the payment method you provide, you agree to pay all amounts due on your outstanding invoice(s) upon demand. You must provide current, complete and accurate payment and billing information for your account. You must properly update all information to keep your account current, complete, and accurate (for example you must notify us of a change in billing address, credit card number, or credit card expiration date). Failure to keep such payment method details current and accurate may result in FreightBox's failure to collect applicable fees and may result in the suspension or termination of your access to the Services.

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